



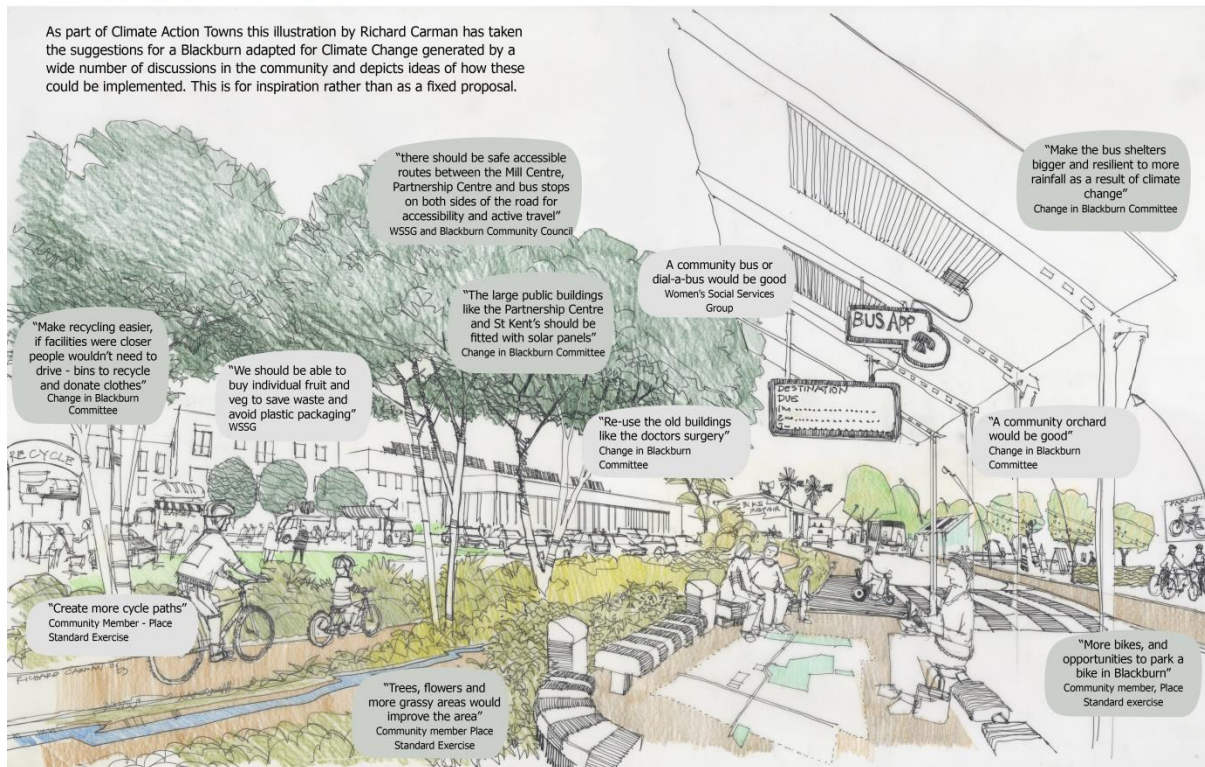
COMMUNITY ACTION BLACKBURN

BUILDING A STRONGER BLACKBURN

2023 TO 2028

A Future Blackburn...

As part of Climate Action Towns this illustration by Richard Carman has taken the suggestions for a Blackburn adapted for Climate Change generated by a wide number of discussions in the community and depicts ideas of how these could be implemented. This is for inspiration rather than as a fixed proposal.



COMPANY DETAILS

Community Action Blackburn

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Company Ltd by Guarantee and Registered Charity

Scottish Charity Number SCO42167
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Introduction

West Lothian Council has identified Blackburn as a priority area for investment because it lags behind other West Lothian towns and villages. As a snapshot;

- Population growing faster than elsewhere but services not keeping pace;
- Over half of residents reside in 5 of the 8 SIMD areas which are within 20% of the most deprived in Scotland, with 1 in top 10% and 1 in top 5%;
- Training facilities not easily accessible to residents;
- Higher numbers on benefits including Universal Credit, incapacity benefits, disability living allowance and pension credits;
- Families hard hit by Covid and Cost of Living rises
- Higher rates of mental health conditions and much higher levels of unpaid care;
- High numbers of people with no qualifications;
- Educational attainment in S5 and S6 pupils way lower than national average;
- No pupils with ASN achieving qualifications;
- High unemployment rate compared to elsewhere- especially in young people;

Community Action Blackburn (CAB) started in 2008 as a pilot project and in 2011, at the request of the community, became a Registered Charity and a Company Ltd. by Guarantee. CAB are a community owned and led organisation working in partnership with statutory and voluntary organisations to **engage, assist and support the community** in addressing **their** community life concerns, ultimately leading to improved

- **health,**
- **cost of living issues,**
- **family life,**
- **knowledge,**
- **confidence,**
- **skills,**
- **opportunities,**
- **environment,**
- **safety and reduced ASB.**

The work we deliver is linked to improving on all of the above for our client group, **'the community'**.

Following recent development sessions to assist CAB in identifying their future role in Blackburn they were set the following 3 questions which following further discussion were answered as follows.

Where does CAB fit into the current Community Structures? (Where Are we?)

CAB is the anchor organisation for Blackburn and plays a major role in the development and delivery of the Blackburn Futures Plan (BFG), which is the name given to West Lothian Council's (WLC) Local Improvement Plan (LOIP) for Blackburn. We deliver on 6 of the 8 priorities listed by WLC and our delivery links with WLC's Pillars & Focus areas of LOIP.

CAB works closely and in partnership with a variety of voluntary and statutory partners agencies and plays a major role in ensuring that the thoughts and concerns of the community are identified and addressed.

What are our opportunities for future development (Where do we want to be?)

CAB are aware of the need to need to get more organisation and agencies back around the table and see the reintroduction of the steering group as a way to achieving this. We are also aware of the of the amount of time organisations and agencies spend in meetings and we need to be smart in how we bring this about and, at the same time, avoid duplication. The majority of the members we are looking to target already sit on the Blackburn Futures Group and we are looking at a way of combining both groups into one. With the workload of the Community Regeneration Officer having recently been greatly increased, discussions are ongoing for CAB to chair this group, whilst looking to get more groups, community members (young and old), local groups, businesses, organisations and agencies involved.

The above is one part of our process to develop a communication strategy to help improve communication links with the community as a whole, all organisations within Blackburn and our partner organisations.

We are presently involved in a partnership venture to develop a Blackburn Educational and Skills Training (BEST) Hub, the need for having been identified through various community consultation processes.

We are presently reviewing our employee situation with a view to improving our quality of service and to ensure we continue to do so in the future.

Where do we see yourselves in 5 years (how are we going to get there and what will we need?)

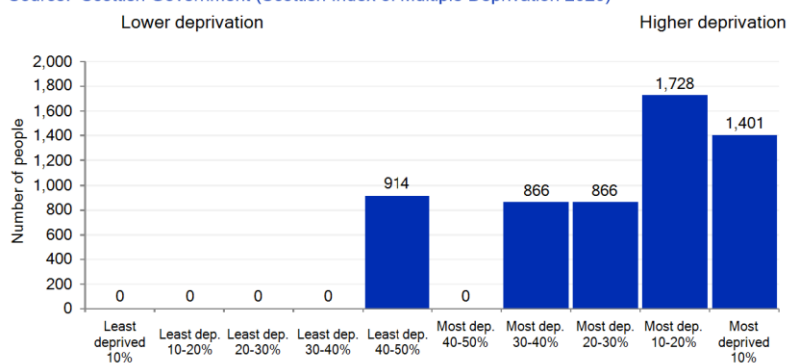
CAB sees itself as still being the anchor organisation for Blackburn and continuing to work in partnership to address the issues and concerns raised by the community members. This will be achieved through continual community consultation and working in true partnership with all organisations and agencies having a link with Blackburn.

Blackburn in Numbers

There are 5,876 people living in the area and we are experiencing higher population growth than the rest of West Lothian and Scotland generally. Proportionally, we have a higher number of children and young people and a lower number of older people aged 65+. There are a significantly high number of lone parent households (37.4% of families compared to the national average of 27.6%).

Blackburn is a priority area for the Council. Over half of all residents live in the 20% most deprived SIMD areas (5 of the 8 SIMD areas (Data Zones) in Blackburn are within 20% of the most deprived areas in Scotland. 1 is within the top 10% of most deprived areas and 1 is within the top 5% of most deprived areas.

Figure: Number of people in each deprivation decile, Index of Multiple Deprivation 2020
Source: Scottish Government (Scottish Index of Multiple Deprivation 2020)

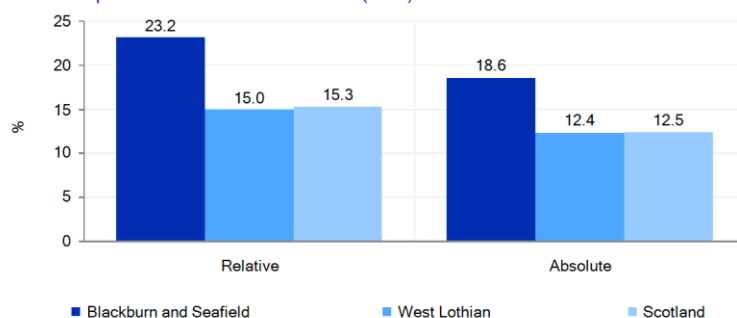


There are significantly higher numbers of benefit claimants in Blackburn including Universal Credit (all categories), disability living allowance and pension credits. Numbers of incapacity claimants is almost double the national average.

Unemployment rates across all groups is higher than the national average: youth unemployment claimants (18-24yrs) for example is 6.6% compared to the Scotland average of 4.4%. Male unemployment claimants (all age groups) is 5.6% v 3.9% nationally.

There are significantly higher numbers of children living in poverty.

Figure: Children living in low-income families
Source: Department for Work and Pensions (2020)



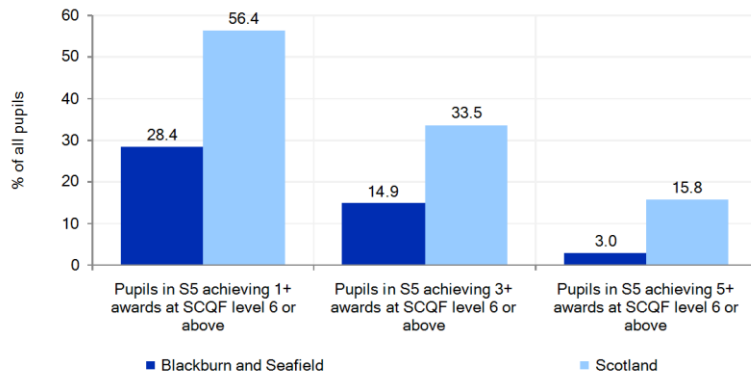
Data shows that there are higher rates of people living with long term, life limiting health conditions (24.5% v 19.6% nationally) and there are much higher rates of benefit claimants for mental health conditions. There are also much higher levels of unpaid care (especially in the 50+ hours pw bracket) being provided within family and friend groups.

Statistically, people in Blackburn (and Seafield) have far fewer qualifications compared to the national average: 37.5% of the working age population have no qualifications compared to

26.8% across Scotland. Only 11% have a qualification to degree level, compared to 26.1% nationally.

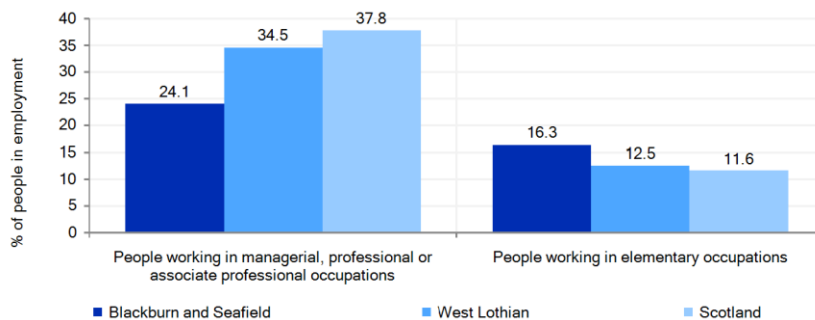
At S4 levels, pupils have comparable educational attainment but this drops off for S5 and S6. Only 11.1% achieve SCQF Level 6+ compared to 43.6% in Scotland. ASN pupils fair particularly poorly.

Figure: Attainment of pupils in S5 by level
Source: Scottish Government, Analytical Services Unit – Schools, 2012/13



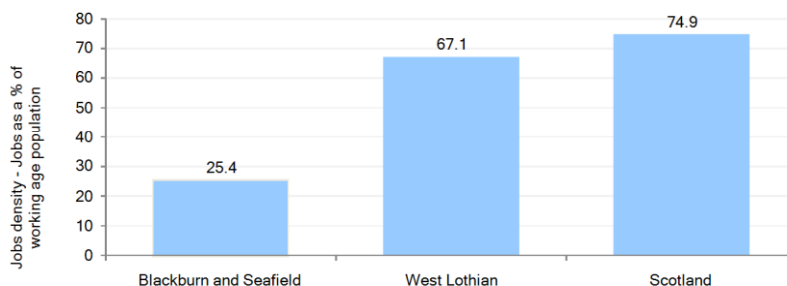
Employment data from the Census shows that there are fewer people proportionally in managerial type roles and more in elementary occupations.

Figure: People in professional and elementary occupations
Source: Census 2011



Local job density is significantly lower than the regional and national average.

Figure: Jobs Density (jobs as a % of working age population)
Source: Business Register and Employment Survey (BRES)



33.8% of households in Blackburn have no car (West Lothian 24.4%) meaning people need to rely on public transport / active travel to get around.

Stakeholders

A stakeholder summit meeting was held in Summer 2022 at Blackburn’s Partnership Centre, bringing together key players including Blackburn Family Centre, the Nursery, Council Regeneration Officers, The Larder, CAB and Youth Action.

The needs in Blackburn identified by the group were:

- Family and nursery services reported that there was a marked decline in skills and confidence within families: there was a need to re-empower parents to be able to raise children
- People need to feel better about themselves generally- lost hope
- Not enough for young people to do in the area – diversionary but also active skills and training
- Closure of BLES (an employability scheme for young people) a few years ago has left a major gap for accessible skills training. People have to travel much further afield which is not always possible.
- Need organisations to do things *with* the people of Blackburn not for them and not just for a set period of time then stop – cannot be a tick box exercise
- Needs to be long term and sustainable
- Need to see inequalities in Blackburn reduced
- Greater need since COVID - Speech and language skills have declined. ‘Covid babies’ – young children have not been socialised well and will impact on future generations

Priorities for stakeholders since Covid:

- Holistic approach working with whole families / addressing multiple issues and developing more partnerships to ensure wrap around provision
- Better communication across the community- better planning to keep people informed and connected and better collaboration between groups to add value
- Securing premises: lack of suitable space is a significant barrier for The Larder and Youth Action who are having to turn people away and limit services. Face to face contact important following isolation of lockdowns. Partnership Centre is a big plus locally but not suitable for all activity- inaccessible for some
- Food insecurity and cost of living crisis- people need affordable options and help to work within a budget.

Community Action Blackburn

Community Action Blackburn (CAB) are a Community owned and Community led charitable organisation working in partnership with statutory and voluntary organisations to engage, assist and support the community in addressing concerns regarding community life issues ultimately leading to improved health, family life, knowledge, confidence, skills, opportunities, environment, safety and a reduction in anti-social behaviour. We have a bottom-up approach with one of the main foundations being sustainability, achieved through

- Community interaction, involvement and ownership
- True partnership working
- Effective use of funding and available resources to reduce costs
- No duplication of work
- Outcomes linking into those of partner agencies, local authority, curriculum for excellence and national outcomes.

CAB proceeds on the basis of a whole community approach ensuring that everything we do is all inclusive and that the views and thoughts of all age groups are listened to and, most importantly, heard.

CAB are the anchor organisation for Blackburn and as such

- work closely in partnership with statutory and voluntary bodies;
- play a close supporting role in the development and the delivery of the local regeneration plan, known as 'Blackburn's' Future Plan' (BFP).

CAB aligns with 6 of WLC's 8 strategic priorities and, in addition, the work we deliver also links with the Scottish Government's 'Developing the Young Workforce' initiative, Curriculum for Excellence and skills development through STEM learning. All our young volunteers are aligned to the Saltire Award Scheme.

The consequences of the pandemic and recovery process has made it necessary to refocus our work to address the new priority issues that centre around the cost-of-living crisis and MHW issues whilst balancing that with long standing service deliveries which still have an important part to play in day-to-day life of the community.

The issues identified have been gleaned from continuous consultation with service users, the community, statutory and voluntary sector partners, with the rich data obtained linked with statistics from

- The Scottish Public Health Observatory (ScotPHO);
- Scottish Index of Multiple Deprivation (SIMD); and
- Local Professional Knowledge.

The processes used to obtain information from the community have been

- Surveys (paper, discussion, interview, online);
- Focus Groups;
- Place Standard Tool; and
- Place Standard Tool with a Climate Lens.

The consultation results show that the main areas of concern fall within the main themes of the BFP, those being

- Poverty, Health & Wellbeing
- Care Maintenance and Feeling Safe
- Health facilities & Economic Development

- Economic Regeneration
- Recreation Learning and Youth Provision

CAB will be providing support in the delivery of the BFP and will also be focussing on the following identified gaps and delivering actions to address them.

- Cost of living crisis which impacts on
 - Food insecurity;
 - MH&W;
 - Quality of life for all ages;
 - Inequality;
- Developing the knowledge and skills base of the C&YP;
- Reducing drug and alcohol fuelled ASB;
- Improving Communications;
- Improving the environment & action on climate change;
- Provision of BEST Hub within the village.

Some of this work will be delivered in conjunction with our partners and others by ourselves in our partners knowledge.

Climate Action

Blackburn was selected as one of the nine small towns in Scotland to support place-based climate action, working collaboratively with local stakeholders and the community. Climate Action Towns (CAT) supports the Scottish Government's 'Programme for Government 2020-21: Protecting Scotland, Renewing Scotland'.

The programme is being delivered by Architecture and Design Scotland (A&DS) who have engaged with the local community of Blackburn and the stakeholders working in the area.

The Place Standard tool with a Climate lens was used to engage with the community and helped to identify the priorities for Blackburn Future, the Plan and has been used to develop actions for services and the community to work on. The year 1 report provided some key learning and opportunities for Blackburn which include:

- Traffic and parking –this scored low within the community and highlights the need for this to be included in the plan
- Work and the local economy – this also scored low due to employment opportunities in the area being limited along with young people noting that access to education, training and employment opportunities are low resulting in them needing to leave Blackburn
- Feeling safe – primary school children express concerns around feeling safe and there is a notable difference in perception between those that do feel safe and those that don't

The Year 2 report highlighted that Blackburn is a compact town which should support walking and cycling easily. With strong community organisations there is the framework to incorporate acting on Climate Change along with existing community projects and initiatives.

This work has developed an understanding of the aspirations of the people of Blackburn mainly around getting around easily, promoting active travel, improved public transport and strengthening the availability of shops and services that support fresh food, re-using existing assets and recycling materials and improving existing greenspace and access to it.

The final year of Climate Action Towns will work with groups to explore mechanisms for delivery of the Climate Actions identified in the Blackburn Future Plan.

Partners

Blackburn is extremely fortunate to have a wide range of skilled and knowledgeable partner agencies and groups to assist in the delivery of the actions required to address the issues and concerns of the community. These are:

- The community (young and old);
- Community Volunteers;
- Change in Blackburn (CIB) youth group;
- Youth Action Project;
- West Lothian Council;
- Blackburn Partnership Centre;
- Blackburn Community Education Association;
- Blackburn Community Council;
- Architecture & Design Scotland Climate Action Towns
- West Lothian Drug & Alcohol Service;
- West Lothian Food Bank;
- Blackburn Primary;
- Murrayfield Primary;
- Pinewood School;
- Our Lady of Lourdes Primary;
- Connolly House Campus;
- St Kentigern's Academy;
- Bathgate Academy;
- Blackburn Gala Day Committee;
- The Larder;
- Blackburn Homeless Unit;
- Blackburn United Community Sports Club.

Development Sessions

During December 2022 and January 2023, the Trustees and employees of CAB and WLC's Community Regeneration Officer participated in four 3-hour long development sessions, run by the Scottish Community Development Centre (SCDC), on behalf of Architecture & Design Scotland Climate Action Towns, with a view to 'Building a Stronger Blackburn'.

Following receipt of the report CAB had 2 further sessions to view and discuss the contents and to look and identify ways of addressing any shortcomings or gaps that were highlighted. The focus for the sessions was to focus on the three questions that were raised in the report but before we could answer them, we needed to fully discuss our views and thoughts on the following three areas:

- Evaluation of local structures and CAB's involvement in them;
- Partnership Opportunities;
- Delivery Plan

By looking at the following issues that were raised in the development sessions report and deciding how we intend to address them, will assist in answering the first two areas listed above.

Support

- Increased involvement from community (i.e., steering group, schools);
- Increase collaborative partnership working & communications;
- Availability of support for groups including in assisting with funding applications (support organisations);

Training

- Training opportunities for employees and directors;
- How do we get involved with and learn from other organisations;

Communications

- Improve overall communications within the community and with local/partner organisations & sharing of information;
- Improve networks and relationships with other organisations;
- How to improve /increase community development support;
- Reduce duplication of work;

Other

- Asset mapping;

A draft delivery plan had been prepared and was fully discussed to ensure that what we deliver fits or doesn't fit into our proposed outcomes.

Having looked at all of the above aspects we were in a position to answer the three questions raised in the report: -

1. Where does CAB fit into the current Community Structures? (Where Are we?)

- CAB is the anchor organisation for Blackburn;
 - Plays a major role in the development and delivery of the Blackburn Futures Plan (BFP) (that being West Lothian Council's (WLC) Local Improvement Plan (LOIP) for Blackburn);
 - Deliver on 6 of the 8 priorities listed by WLC;
 - Our delivery links with WLC's Pillars & Focus areas of LOIP;
 - Works closely in partnership with a variety of voluntary and statutory partners agencies;
 - Plays a major role in ensuring that the thoughts and concerns of the community are identified and addressed; and
 - Identifies and seeks funding to deliver identified work.

2. What are our opportunities for future development (Where do we want to be?)

- CAB are aware of the need to need to get more organisation and agencies back around the table and see the reintroduction of the steering group as a way to achieving this. Points to consider in this process are:
 - Awareness of the of the amount of time organisations and agencies already spend in meetings;
 - Need to be smart in how we bring this about and, at the same time, avoid duplication.

- The majority of the members we are looking to target already sit on the Blackburn Futures Group (BFG);
- Look at a way of combining both groups into one;
- With the workload of the Community Regeneration Officer having recently been greatly increased, discussions are ongoing for CAB to chair this group;
- Look to get more groups, community members (young and old), local groups, businesses, organisations and agencies involved.
- Above is a part of our process to develop a communication strategy to help improve communication links with
 - The community as a whole;
 - All organisations within Blackburn;
 - Our present and future partner organisations; and
 - West Lothian Council.
- We are presently involved in a partnership venture to develop a Blackburn Educational and Skills Training (BEST) Hub, the need for this, having been identified through a variety of community consultation processes.
- Presently reviewing our employee situation with a view to improving our quality of service and to ensure we continue to do so in the future.

3. Where do we see yourselves in 5 years (how are we going to get there and what will we need?)

- In the future CAB sees itself as
 - Still being the anchor organisation for Blackburn; and
 - Continuing to work in partnership to address the issues and concerns raised by the community members;
- This will be achieved through
 - Continual community consultation; and
 - Working in true partnership with all organisations and agencies having a link with Blackburn;

The discussions also looked at the staffing levels for CAB with a view to improving our quality of service and to ensure we continue to do so in the future. It was decided that the post of Project Manager was no longer required and would be replaced with 2 part time posts, which will be in addition to the present full-time post of Community Development Officer.

Delivery Plan

The outcomes, activities and measurable indicators will be revisited year on year to ensure that what we are delivering is in line with the results from our continuous consultation process.

Outcomes

The outcomes we seek to achieve link directly with the priorities and consultation results outlined earlier. CAB will be providing support in the delivery of the BFP and in addition will be focussing on the identified gaps and delivering actions to bring about change and differences to individuals, groups and the community as a whole. The outcomes identified are overarching and interlink with a variety of the work headings that we will be addressing. It should be noted that as this is a 'living plan' then some outcomes may require to be amended dependent on the results from the continuous consultation process.

Appendix A shows what outcome(s) each of our work headings fall into.

1. Provide support and assistance in delivering the BFP for the benefit and wellbeing of the community;
2. Improve access to food and knowledge in delivering affordable meals for the family;
3. People attending MH&W courses and workshops have an improved knowledge and better equipped to address their concerns;
4. Older people will have an improved quality of life and MH&W through attendance at clubs and events provided;
5. Children and Young People will be better equipped with knowledge and skills through their involvement in Community activities and work;
6. The environment will be improved through developing and delivering actions to address climate change;
7. People will become more aware of activities & services available within the community through the development of the communications network;
8. Young people's support will be increased through the availability of sessions and sign posting by youth workers;
9. People's quality of life, knowledge and skills will be improved through volunteering to assist in and participating in community activities.

Activities Identified for Delivery

To address the outcomes listed above CAB have identified a number of activities that we intend to deliver. As with the outcomes the fact this is a living plan then then some activities may require to be amended dependent on the results from the continuous consultation process.

They are:

- Assist in delivery of BFP actions;
- Community Food Larder;
- Training Workshops & Support
 - 'Cooking Affordable Family Meals';
 - MH&W First Aid;
 - MH&W Awareness half day sessions for primary and secondary pupils by Change in Blackburn Youth Forum (CIB);
 - MH&W & Pressure & Coping Strategies sessions (provided by CIB to their peers);

- Resources & signposting for those living or working with the impact of trauma
- Management, staffing & fund-raising support to
 - Women's Social Service Club – For women aged 65+. CAB provide staff member to arrange programme, outings, events and links with primary schools for a range of intergenerational activities. Provides members with company, friendship, feeling of belonging & improved MH&W;
 - Secretarial support to Blackburn Partnership Centre Management Committee;
 - Support of staff member, management & payment of funds for WLC's German Youth Exchange Programme;
 - Lead agency of BFG for funding sought and administration of it;
- Friday afternoon club providing children aged between 6 and 11 with an opportunity to increase their understanding of STEM subjects through a range of fun engaging activities;
- Summer of Play - 3-week programme, for primary & secondary pupils, of activities and events based on opportunities to connect with friends, the environment, opportunities to play, be active, equality and engagement. Hot meal is provided each day. 2 family outings arranged providing the opportunity for those who are unable to get away, to enjoy a family day out. Packed lunches provided;
- P6 & 7 School Conference involves empowering the pupils to express their views, concerns & future vision in a way that is heard and taken seriously;
- Volunteering Opportunities for the community in assisting the delivery of the work programme. Many young people are also committed to giving of their free time for the benefit of the community.
 - P6 & 7 reps management & delivery of the Schools Conference;
 - Assistance in delivering the Friday club;
 - CIB are a very active group who identify and deliver on issues that affect the community as a whole. They've had many successes in years past;
 - Assistance in operation of Community Food Larder;
 - All young volunteers aged 12 to 18 are members of the Saltire Award Scheme.
- Climate Action activity –actions flowing from recent consultation will be published into the BFP. We will continue to use and develop
 - Community Wealth Building;
 - Provision of reusable water containers;
 - Redevelopment of the Boulder Path Garden;
- Youth Drop-In service to provide support, guidance and signposting on a variety of issues and concerns. CAB's action for Blackburn Futures Group (BFG) sub group on alcohol & drugs.
- Communications regarding the availability of clubs, groups, services etc. has always been an issue raised. We aim to
 - Install touch screen information monitor within Partnership Centre;
 - Update all relevant information;
 - Introduce a shared diary for use by all groups delivering services in Blackburn;
- Delivery of Consultation & Family Day

- As lead agency, work alongside partners, Youth Action Project & The Larder, to explore the delivery of the Blackburn Education and Skills (BEST) Hub.

Measuring Success

It is important to be able to show the success or otherwise of the activities delivered and in order to provide this information we have identified a number of measurable indicators that will be collated and analysed. These can viewed at Appendix B.

How work headings link to outcomes

The BFP is the locality plan for Blackburn and, as anchor organisation, we will be part of the delivery and outcomes that flow from it.

Linked outcomes - 1.

The Cost-of-living crisis impacts heavily on communities and falls into a variety of categories like

- **Food insecurity;**
- **Poverty;**
- **MH&W;**
- **Quality of life;**
- **Inequality;**

Linked outcomes - 2, 3, 4, 7, 8 & 9

Developing knowledge and skills base of the children and young people is an important part of the work to help them improve their quality of life, attainment, positive outcomes and destinations. This will be achieved through working closely with them and providing them with a range of support, opportunities, education & training and most importantly a voice that is heard and listened to.

Linked outcomes - 3, 5, 6, 7, 8 & 9

Reducing drug and alcohol fuelled ASB required the need for BFG to set up a sub-group to address this issue. CAB agreed to deliver weekly drop-in sessions where the young people could be provided with advice and sign posting of services.

Linked Outcomes are Nos. 5, 7, 8 & 9

Improving Communications will help improve the community's knowledge of what services, groups, activities etc are available for them.

Linked Outcomes - 1, 2, 4, 5, 7 & 8

As a Climate Action Town we are committed to continuing our work of improving the environment & action on climate change.

Linked Outcomes - 5, 6 & 9

Measurable Indicators

	Measurable (indicator)	number, %, other	How it will be evidenced
1.	<p>Provide support and assistance in delivering the BFP for the benefit and wellbeing of the community;</p> <ul style="list-style-type: none"> ○ Level of involvement in BFG & sub-groups; ○ Delivery of BFP; and ○ Level of funding managed 	<p>Involvement in groups and decisions;</p> <p>Number of actions involved in;</p> <p>Amount of funding requests submitted and managed.</p>	<p>Reports of activities delivered, funding, meetings, management of funds</p>
2.	<p>Improve access to food and knowledge in delivering affordable meals for the family;</p> <ul style="list-style-type: none"> ○ People & families receiving food & support from Community larder; ○ 'Cooking Affordable Meals' courses delivered and level of attendance; 	<p>Number of people & families receiving support</p> <p>Amount of courses</p> <p>Attendance</p> <p>Skills & knowledge learned</p>	<p>Record of attendance/</p> <p>Record of Attendance</p> <p>Evaluation survey</p>
3.	<p>People attending Mental Health & Wellbeing courses and workshops have an improved knowledge and better equipped to address the concern;</p> <ul style="list-style-type: none"> ○ Mental Health and Wellbeing First Aid Courses delivered and attendance; ○ Mental Health 	<p>Courses delivered & attendance</p> <p>Courses delivered</p>	<p>Course Records</p>

	<p>Workshops delivered and attendance;</p> <ul style="list-style-type: none"> ○ Improved knowledge, ○ Use of resources and signposting; 	<p>& attendance</p> <p>Level of knowledge improvement</p> <p>Number of resources used and level of signposting</p>	<p>Course Records</p> <p>Evaluation Survey / NHS Monitoring Report on MH First Aid Courses</p> <p>Record of resource use</p>
4.	<p>Older people will have an improved quality of life and mental health & wellbeing through attendance at clubs and events provided;</p> <ul style="list-style-type: none"> ○ Clubs and events provided for older people and attendance; ○ Improvement to quality of life and mental health & wellbeing 	<p>Number of clubs & events provided. Attendance</p> <p>Level of knowledge improvement</p>	<p>Record of attendance and programme of events</p> <p>Evaluation surveys</p>
5.	<p>Children and Young People will be better equipped with knowledge and skills through their involvement in Community activities and work;</p> <ul style="list-style-type: none"> ○ Activities provided; ○ Activities and events delivered by C&YP and attendance; ○ Saltire Awards & points awarded; ○ Improved knowledge and skills 	<p>Number of activities and level of attendance</p> <p>Amount of activities delivered & attendance</p> <p>Points gained and awards achieved</p> <p>Level of knowledge improvement</p>	<p>Record of activities, attendance and delivery</p> <p>Record of activities, attendance and delivery</p> <p>Record of points and awards achieved</p> <p>Evaluation surveys</p>
6.	<p>The environment will be improved through</p>		

	<p>developing and delivering actions to address climate change;</p> <ul style="list-style-type: none"> ○ Work delivered and participation; ○ redevelopment of boulder garden, education certificates received and assistance in moving into employment. 	<p>Level of work delivered; amount of people involved & local businesses used</p> <p>Work undertaken, amount of people involved, educational certificates received & movement into employment</p>	<p>Record of work delivered & participation</p> <p>Use of local businesses for purchase of goods</p> <p>Record of work delivered & participation</p> <p>Educational certificates achieved</p> <p>Movement into employment</p>
7.	<p>People will become more aware of activities & services available within the community through the development of the communications network;</p> <ul style="list-style-type: none"> ○ Delivery of touch screen information monitor; ○ Services & organisations take up of shared community diary; 	<p>Level of use of monitor</p> <p>Number of services providing information</p> <p>Benefit to the community</p> <p>Level of use of diary</p>	<p>Record of use</p> <p>Information contained on system</p> <p>Evaluation surveys</p> <p>Information from diary</p>
8.	<p>Young people's support will be increased through the availability of sessions and sign posting by youth workers;</p> <ul style="list-style-type: none"> ○ Activities provided; ○ Support and signposting provided 	<p>Amount of activities provided & attendance</p> <p>Level of support and signposting provided</p>	<p>Record of activities and attendance</p> <p>Record of support and signposting offered</p>
9.	<p>People's quality of life, knowledge and skills will</p>		

	<p>be improved through volunteering to assist in and participating in community activities</p> <ul style="list-style-type: none"> ○ Activities provided; ○ Volunteering opportunities; ○ Improvement in knowledge & skills through volunteering; 	<p>Number of activities offered and attendance</p> <p>Number of volunteers and activities involved with</p> <p>Level of knowledge and skills improvement</p>	<p>Record of activities and attendance</p> <p>Record of volunteer attendance and activities involved with</p> <p>Evaluation surveys</p> <p>Awards and/or achievements</p>
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